

WHERE DO WE MEET FOR OUR SESSION? (Please arrive 10 minutes early)

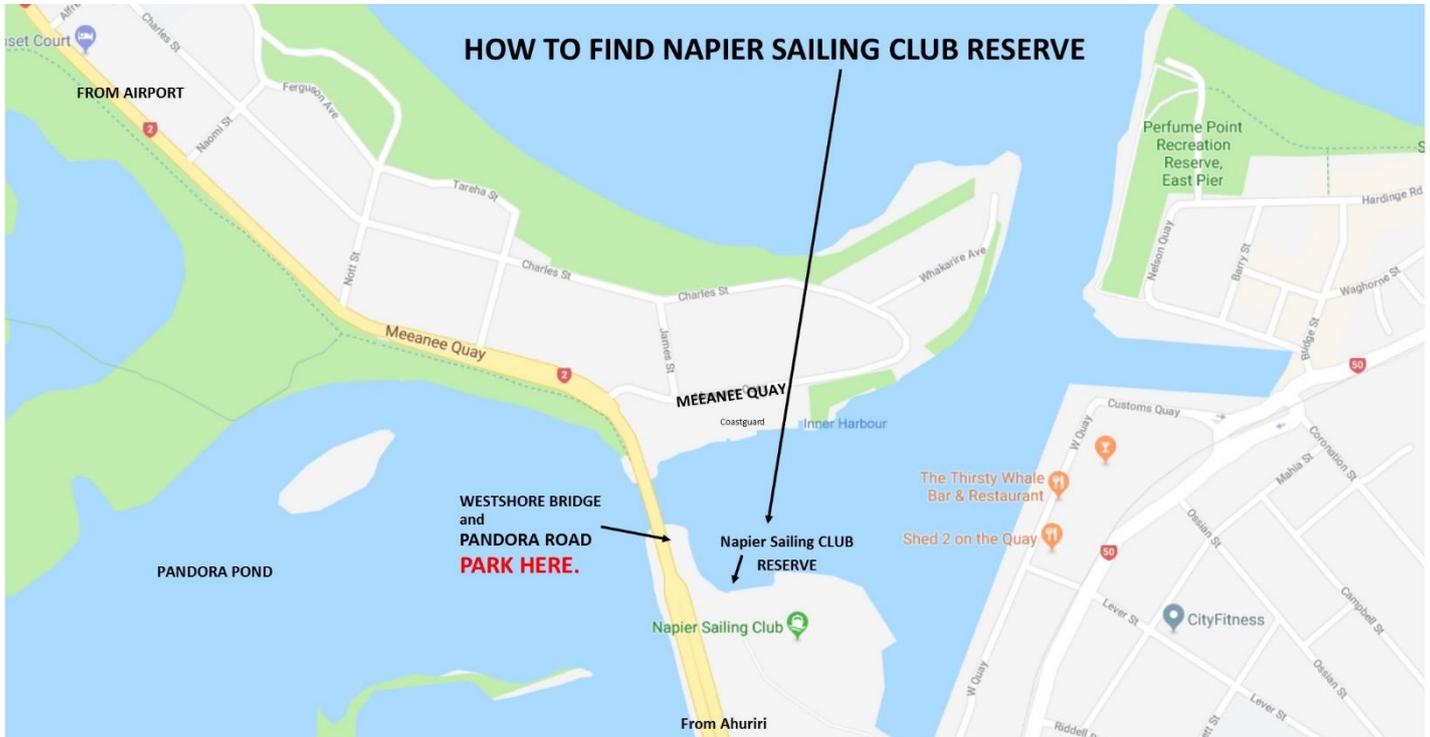
Our meeting points are **EITHER –**

@ NAPIER SAILING CLUB RESERVE on Pandora Road, opposite side of the pond, next to the small bridge to Westshore (**NOT** the front entrance of the sailing club!). Please **DO NOT** park within the Napier Sailing Club grounds.



OUR TRAILER & CAR are always setup half an hour prior to your session.

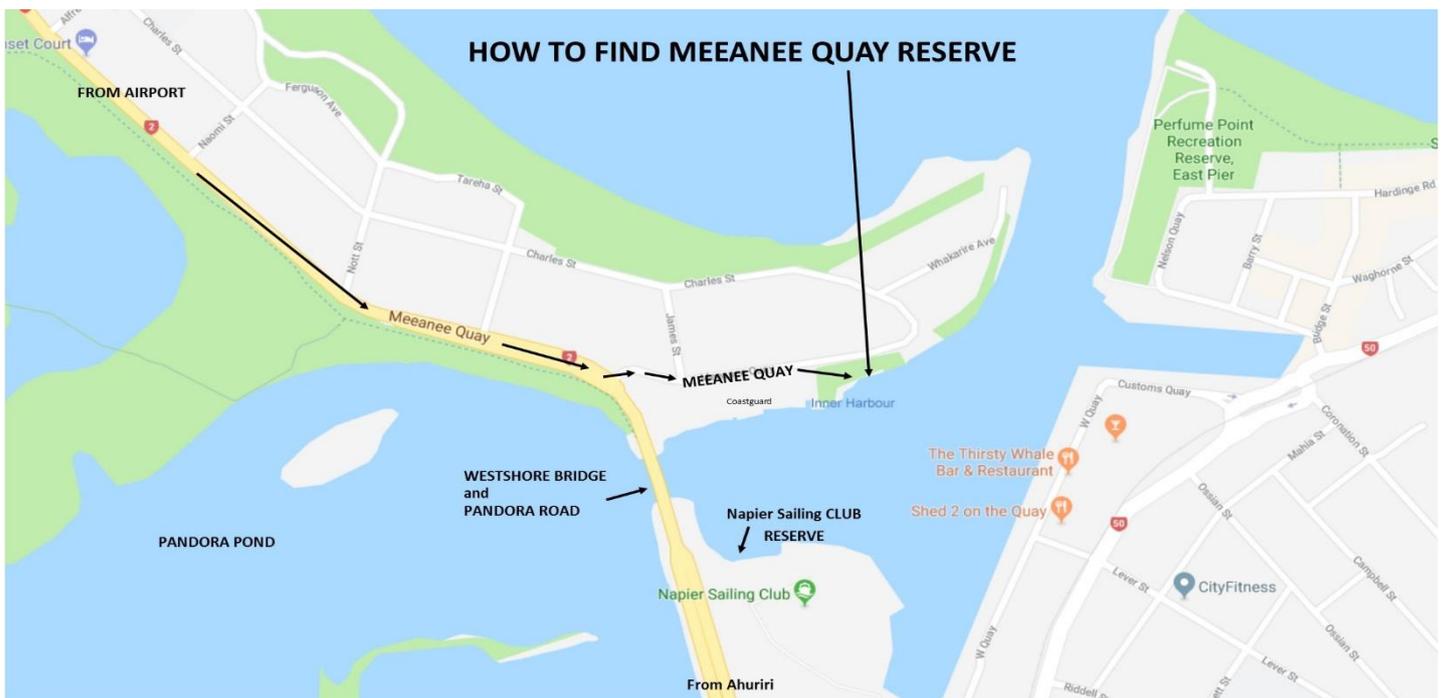
HOW TO FIND NAPIER SAILING CLUB RESERVE



OR

@ MEEANEE QUAY RESERVE. If you become lost, please google **5 Meeanee Quay, Westshore** to find this reserve, as the reserve is opposite this house. Drive over the small bridge to Westshore, and take the first **RIGHT TURN** into Meeanee Quay, continue down toward 5 Meeanee Quay until you see the reserve and our trailer setup.

HOW TO FIND MEEANEE QUAY RESERVE



YOUR CONFIRMATION EMAIL OR THE BOOKINGS CALENDAR WILL TELL YOU WHICH LOCATION TO MEET FOR YOUR LESSON, IF UNSURE OR NEED FURTHER INSTRUCTIONS - TEXT 021 101 7969.

USING A VOUCHER

Please bring your voucher to your lesson as evidence of payment. If the recipient is different to the voucher name, the voucher purchaser may be contacted to provide approval.

WHAT DO I WEAR?

It depends on the weather. If it's a hot sunny day, then togs & casual gym clothes are fine **(NO DENIM)**. As it is a form of exercise, you may get warm quickly. If it's a cold day, we suggest you wear merino tops & a jacket, but with the ability to strip layers off if required. Full wetsuits can be very restrictive but okay to wear. View the photo gallery to see what others have worn during summer and winter.

DO YOU HAVE CLOTHING AVAILABLE TO HIRE OR BORROW?

Yes, we have rash shirts and wetsuit tops available for anyone to borrow or purchase, all branded with our SUP Logo. We also provide windproof jackets to participants if needed.

WHAT ELSE SHOULD I BRING?

It is advisable to bring a bottle of water, towel, sunscreen, sun hat, medication (i.e. inhaler etc.), **change of clothes** and sandals for around the water's edge.

WHAT DOES WEATHER DEPENDENT MEAN?

Weather Dependent means that all sessions will only go ahead if the weather is suitable. It is more enjoyable and safe to learn how to Paddle Board with minimal to no wind. It will also depend on the current and swell, as calm waters are better conditions for learning how to paddle board, these two factors will be taken into consideration when deciding if a session will go ahead or not.

WHAT HAPPENS IF A SESSION IS CANCELLED?

Each participant will also receive a text or phone call the night before if the session is looking likely to be cancelled. Be prepared that cancellations can also be made an hour before the session. SAFETY is our priority. Unfortunately, WIND and SWELL are not our friends when it comes to learning how to paddle board.

Note: An improver session is very rarely cancelled, as you will learn what to do if ever caught out in bad weather and how to get to shore safely.

DO I GET A REFUND IF IT IS CANCELLED DUE TO WEATHER?

Absolutely, you will get a full refund if it is OUR decision to cancel due to unsafe conditions. Alternatively, we can give you a credit, which you can use for an alternative day.

DO I GET A REFUND IF I CANCEL?

If you cancel 15 hours before your scheduled session, then you will receive a full refund - less a \$15 administration fee. If you cancel inside the 15 hours, then no refund is given sorry.

EMAIL: info@pbhb.co.nz

TEXT or CALL: 021 101 7969.

Strongly recommend you look at the map for your meeting point the night before, and arrive 10 mins early.